



What's App Guidance

Fire basketball uses WhatsApp groups as a means of sharing information on activities related to teams such as game times, training times and other event information. Each team has its own WhatsApp. Youth teams have a group that consists of players, parents and guardians. The u16 and u18 youth teams have a direct player group where consent has been given by the player's parents to be added to the group. The associated coaches and administration are also included into each team.

Good WhatsApp Group Etiquette

- Keep messages short and to the point
- The content of the message should be relevant to the team group eg your child needs a lift
- Use direct messaging for non group related chats eg telling the coach you are unwell
- Check if the information you require is available online before posting. Use the chat to ask questions that cannot be found online.
- Avoid responding with separate thumbs up, done and check marks. If there is a call to action, assume everyone in the group is participating and only respond when necessary. Remember every reply is a "ding" on someone's phone.
- Refrain from posting on the group between 10pm and 7am , except in emergencies
- Do not post comments about behaviour of others -parents , players, officials. Take any grievances to the proper channels.
- No messages of personal promotions or opinions, business or business events.